



Technical Requirements

REALWORKS Live will perform on a system with the following specifications:

Supported Operating Systems

- Windows Server 2003
- Windows Server 2008
- Windows XP Service Pack 3
- Windows Vista
- Windows 7

Realworks Live is both 32 and 64 bit compatible.

Please note:

Due to compatibility issues between Microsoft SQL Express and older operating systems, Realworks Live may not successfully run as a Standalone or Network Server install on pre-Windows XP operating systems, nor will technical or operational support be provided by Realworks Live staff.

Note to CITRIX users:

Realworks Live has been tested and found operational in a CITRIX Window Metaframe XP FR3 environment.

Minimum Hardware Requirements

Network Client

- Pentium II - 350 Mhz
- 128 Mb RAM
- 50 Mb hard drive space
- Laser or Bubble-Jet Printer
- Internet Access

Full Installation

- Pentium III Compatible - 500MHz (Recommend 1GHz)
 - 256Mb RAM (Recommend 1Gb)
 - 600Mb hard drive space (Recommend 4GB)
 - Laser or Bubble-Jet Printer
 - Internet Access
- (Requirements will depend on existing load of server)

Please note:

A Full installation of Realworks Live on a machine that does not meet minimum specifications may lead to significant performance problems. REALWORKS Live support staff may not be able to provide technical or operational support for issues that arise from these circumstances.

Software Requirements

- Microsoft Internet Explorer 6.0 SP1 or later.

The following software may automatically install during the installation of REALWORKS Live.

- Adobe Reader Version 8,
- Microsoft Data Access Components (MDAC) 2.8.
- Full installations of REALWORKS Live will install either Microsoft SQL Express or MSDE.

Computer Configuration

Regional Settings

Please ensure the PC's clock reflects the correct time and date (AEST) whenever using REALWORKS Live. REALWORKS Live is only compatible with English versions of Windows.

Font Size (DPI Setting)

REALWORKS Live is optimised for Normal size system fonts (96 DPI). Please ensure you run REALWORKS Live using the Normal Font setting found in the Windows Display Properties.