

SUPPORTED OPERATING SYSTEMS

Realworks will perform on a system with the following specifications:

- Windows Server 2003
- Windows Server 2008
- Windows XP Service Pack 3
- Windows Vista
- Windows 7

Realworks is both 32 and 64 bit compatible.

Please note: due to compatibility issues between Microsoft SQL Express and older operating systems, Realworks may not successfully run as a Standalone or Network Server install on pre-Windows XP operating systems, nor will technical or operational support be provided by Realworks staff.

Note to CITRIX users: Realworks has been tested and found operational in a CITRIX Window Metaframe XP FR3 environment.

MINIMUM HARDWARE REQUIREMENTS

Network client

- Pentium II – 350 Mhz
- 128 Mb RAM
- 50 Mb hard drive space
- Laser or bubble jet printer
- Internet access

Full installation

- Pentium III compatible – 500 Mhz (recommend 1 Ghz)
- 256 Mb RAM (recommend 1 Gb)
- 600 Mb hard drive space (recommend 4 Gb)
- Laser or bubble jet printer
- Internet access

(requirements will depend on existing load of server)

Please note: a full installation of Realworks on a machine that does not meet minimum specifications may lead to significant performance problems. Realworks support staff may not be able to provide technical or operational support for issues that arise from these circumstances.

SOFTWARE REQUIREMENTS

- Microsoft Internet Explorer 6.0 SP1 or later

The following software may automatically install during the installation of Realworks:

- Adobe Reader version 8
- Microsoft Data Access Components (MDAC) 2.8
- Full installations of Realworks will install either Microsoft SQL Express or MSDE

COMPUTER CONFIGURATION

Regional settings

Please ensure the PC's clock reflects the correct time and date (AEST) whenever using Realworks. Realworks is only compatible with English versions of Windows.

Font size (DPI setting)

Realworks is optimised for normal size system fonts (96 DPI). Please ensure you run Realworks using the Normal Font setting found in the Windows Display Properties.